



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

NGWELEZANA TERTIARY HOSPITAL

“Our patients, our priority”

NGWELEZANA NEWS HUB

NEWS

Quarter 3-22/23

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SERVICE EXCELLENCE AWARDS



Mrs. CNN Mkhwanazi –CEO with M&E team handing over award to Operating Theatre

Ngwelezana Tertiary Hospital held its annual Service Excellence Awards event on the 9th December 2022.

It was an occasion that marks recognition of our health care workers who have gone an extra mile in making a difference in improving service delivery. Staff members were recognized for their dedication, commitment and resilience for service excellence.

The event was graced by the presence of King Cetshwayo District officials led by Mr. Mduduzi Mbatha: Deputy District Manager and Ngwelezana Hospital board team led by the Chairperson Mr. NW Qwabe.

Mrs. CNN Mkhwanazi (CEO) thanked staff members for their dedication and commitment in improving service delivery and always prioritizing patients following the institution motto ”

“Our Patients ,Our Priority. Certificates of achievements were awarded to departments who performed well in different hospital programs.

Mr. T.E Ntanzu from Maintenance department scooped the best employee awards followed by Dr. S Ngema from Dental Unit in the second position and Sr. M.P Mazibuko from Renal unit scooped the third position. Best intern Doctor was Dr. B Mdongolo, Best student nurse was Miss Seneme Magwaza.

Special gratitude was forwarded to the hospital event committee for organizing such prestigious event and to our sponsors for making our day possible.



PHOTO GALLERY



Medical Services team during awards



Security Services receiving award



SCM team receiving award



HR team receiving award



Staff members enjoying service excellence awards



Radiology team receiving award





WORLD AIDS DAY COMMEMORATION



HAST team during the event

World Aids Day is commemorated each year on the 1st of December. It is the opportunity for all communities to unite in the fight against the spread of HIV/AIDS, show support for people living with HIV and remember fallen soldiers.

Ngwelezana Tertiary hospital in collaboration with local NGO's hosted a successful World Aids Day Commemoration on the 15th December 2022.

The team visited Out Patient waiting area where they gave health education on issues pertaining to HIV/AIDS. Candle lighting was done as a symbol to remember those who have died because of HIV/AIDS.



Demonstration of proper inserting of male condom



Candle lighting during HIV/AIDS Day commemoration



Ngwelezana hospital Staff & NGO's





NUTRITION WEEK

Nutrition week theme was: “Make Healthy Food Choices Easier.” This ran from 9-15 October 2022.

Ngwelezana Events Committee and Dietetics Department hosted a Market Day on 19 October 2022, the aim of the event was to make healthier food choices easier for staff, even if it was just for one day!

The Dietetics Department also used this opportunity to announce the winner of the “Healthy Lifestyle Competition”, this was run over the period of 7 weeks.

The Challenge was won by Portia Mtetwa, the person that achieved the highest percentage weight loss was our very own Nursing Manager Ms. Mbali Sithole, a very big congratulations to them! We hope that your new healthier way of eating has become a way of life!

The Market Day was a great success and it was enjoyed by everyone. Festive stalls were erected outside Burns Paeds.

We had vendors selling fresh eggs, chicken, vegetables, seedlings, coffee, muffins, cold drinks and some beauty products.

A big thanks to all the staff that supported the challenge and the market day, without you this would not be possible!



Vegetables stall



Mrs. CNN Mkhwanazi –CEO supporting the event



Dieticians with Matron Sithole –Achieved the highest percentage on weight loss



Dieticians with Portia Mtetwa– Healthy life style challenge winner





PHARMACY MONTH

Pharmacy month is celebrated annually in September. Pharmacy Month 2022 theme was 'a prescription for success' It incorporated many different services provided by the Pharmacy.

Ngwelezana Pharmacy Department chose to focus on first aid, wound care management, screening for different medical conditions and chronic medicine collection options. Different speakers addressed the community on topics highlighted above at Out patient waiting area during the Pharmacy Month.

Ngwelezana Tertiary Hospital forms a big part of the Ngwelezana community. The hospital celebrated Pharmacy Month by giving back to the community.

Executive Management , Pharmacy staff and Doctors of Ngwelezana Hospital donated 20 pairs of school shoes and socks to needy learners at Thembelihle Primary School at Ngwelezana.

The school management team and staff were highly appreciative the initiative and accepted our gifts with happy hearts. The shoes and sock were handed over to the school on the 9th of November 2022.

Pharmacy Management forwarded it sincere gratitude to the hospital management, Doctors and Pharmacy staff for the contributions made that lead to a successful Pharmacy Month.



Pharmacy Team preparing to hand over shoes at Thembelihle Primary school



Mr. D Govender handing over shoes to Thembelihle Primary School Teacher.



Pharmacy interns during health awareness at Out Patient waiting area





1ST COCHLEAR IMPLANT PROCEDURE FOR NGWELEZANA HOSPITAL



Ms.Lindo Zitha, Dr. L Setoaba & Dr. Koma



Surgery team celebrating after completing the operation



After being deaf for the past 10 years , a 30 year old patient now has hope of regaining her hearing after a team of specialist performed the first ever cochlear implant procedure at Ngwelezana Tertiary Hospital on the 12th October 2022.

The team that performed the surgery is part of KZN Auditory Implant Program (KZNAIP) which was formed few years ago by a multidisciplinary team in the province.

The surgery was performed by Dr Lungi Setoaba –ENT specialist supported by her team of Medical Doctors and Chief Audiologist Lindokuhle Zitha.

The patient lost hearing in both ears after being on MDR TB treatment. She was fitted with super power hearing aid in both ears which will stimulate the brain to assist the patient hear environmental sounds.

The procedure went well and the patient will be required to see the Audiologist frequently and attend rehabilitation programmed with Speech Therapy.

The sound processor was connected and programmed by the Chief Audiologist after surgical site had healed.

This procedure was the second for KZN public hospital following the first case which was done at Inkosi Albert Luthuli Central Hospital in November 2021.



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